



JUST FOR YOU
Shopping Guide



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4. *Homepage*
5. *PLP – Product Listing Page*
6. *PDP – Product Detail Page*
7. *Cart*
8. *Checkout*

A photograph of a Loro Piana store window display. The display is a white rectangular structure with a large opening in the center. The text "A JOURNEY OF LOVE" is printed in large, bold, black capital letters on the left side of the opening. Above the opening, a row of various shoes is displayed on a shelf. The floor of the display is white, and there are two small orange lines on the floor near the bottom right corner.

**A JOURNEY
OF LOVE**

1.
REGISTRATION



Registration 1 of 2



Step 1:

If this is your first access to the Just For You site and you cannot access via SSO, click on «Register your email» tab.

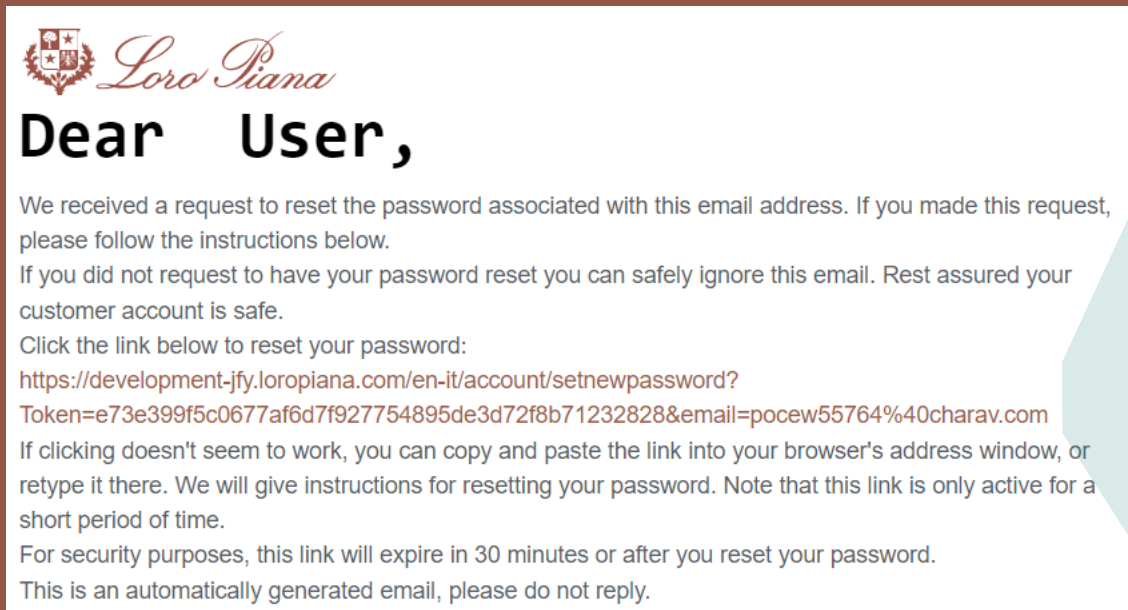
Step 2:

You will need to provide your Fiscal Code and your email.

The email you are going to provide will be then used to access to the Just For You site

If you already can access via SSO you can skip this step

Registration 2 of 2



Step 3:

You will receive an email with a link in it.

Step 4:

Clicking on the link you will be redirected to the Just For You Site and you will be requested to set your password

Reset Password

* New Password

* Confirm New Password

Cancel

Save

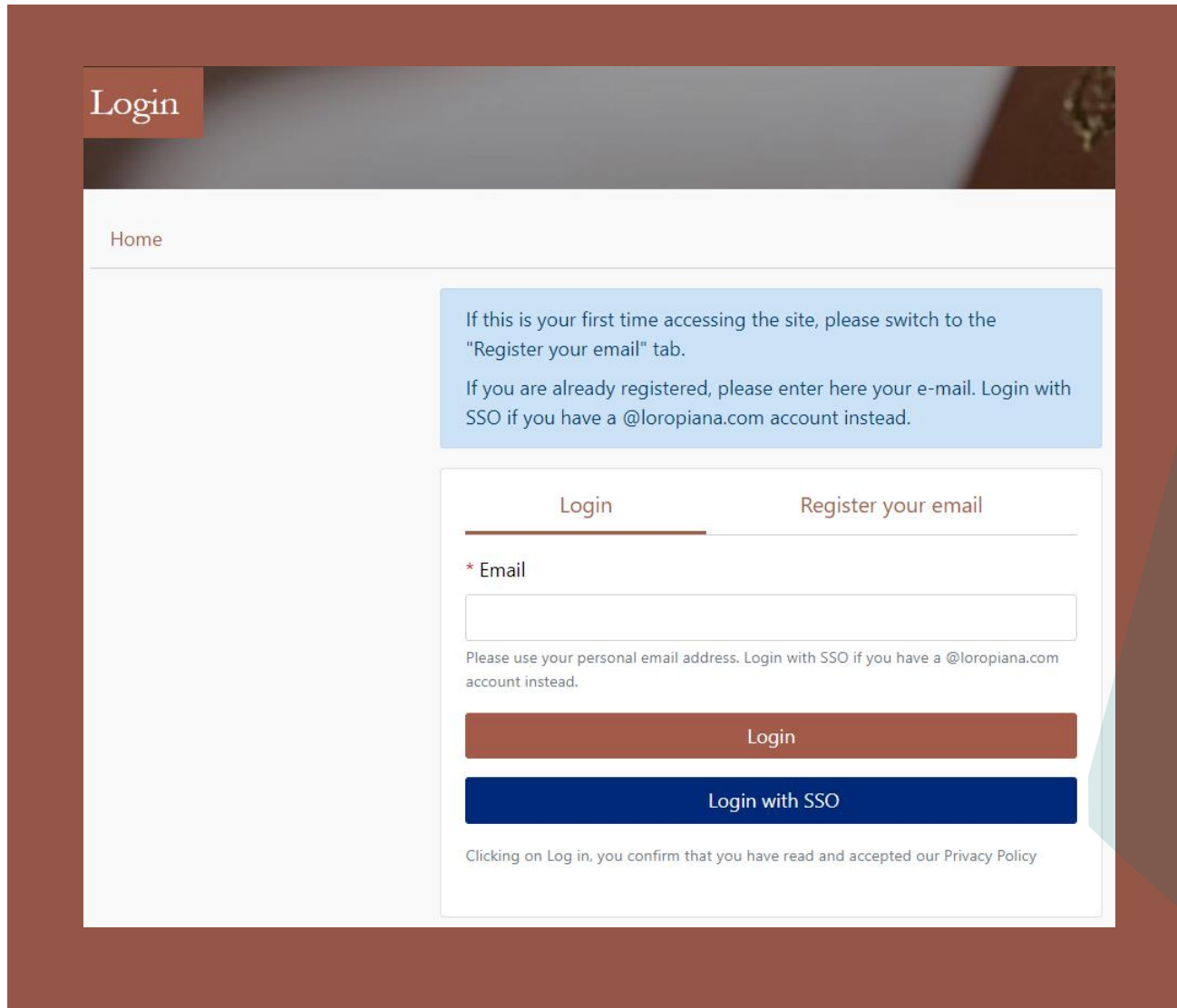
Step 5:

Setting the password the registration procedure is completed

2. LOGIN



Login 1 of 2



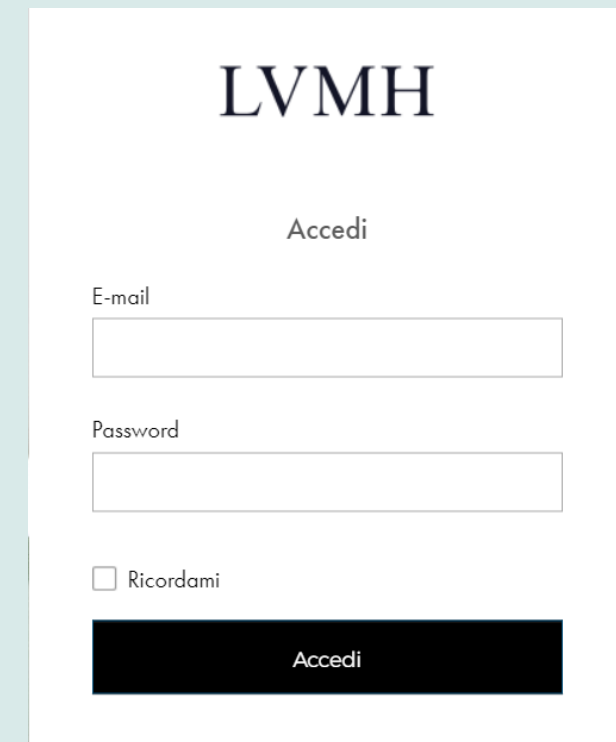
The screenshot shows the Loro Piana website's login interface. At the top left, there is a 'Login' button. Below it, a 'Home' link is visible. A blue informational box contains the following text: 'If this is your first time accessing the site, please switch to the "Register your email" tab. If you are already registered, please enter here your e-mail. Login with SSO if you have a @loropiana.com account instead.' Below this box, there are two tabs: 'Login' (which is selected) and 'Register your email'. Under the 'Login' tab, there is a label '* Email' followed by an empty text input field. Below the input field, a note states: 'Please use your personal email address. Login with SSO if you have a @loropiana.com account instead.' There are two buttons: a brown 'Login' button and a dark blue 'Login with SSO' button. At the bottom of the form, a small text line reads: 'Clicking on Log in, you confirm that you have read and accepted our Privacy Policy'.

Step 1:

If you are able to Login via SSO you can click on the «Login with SSO» option

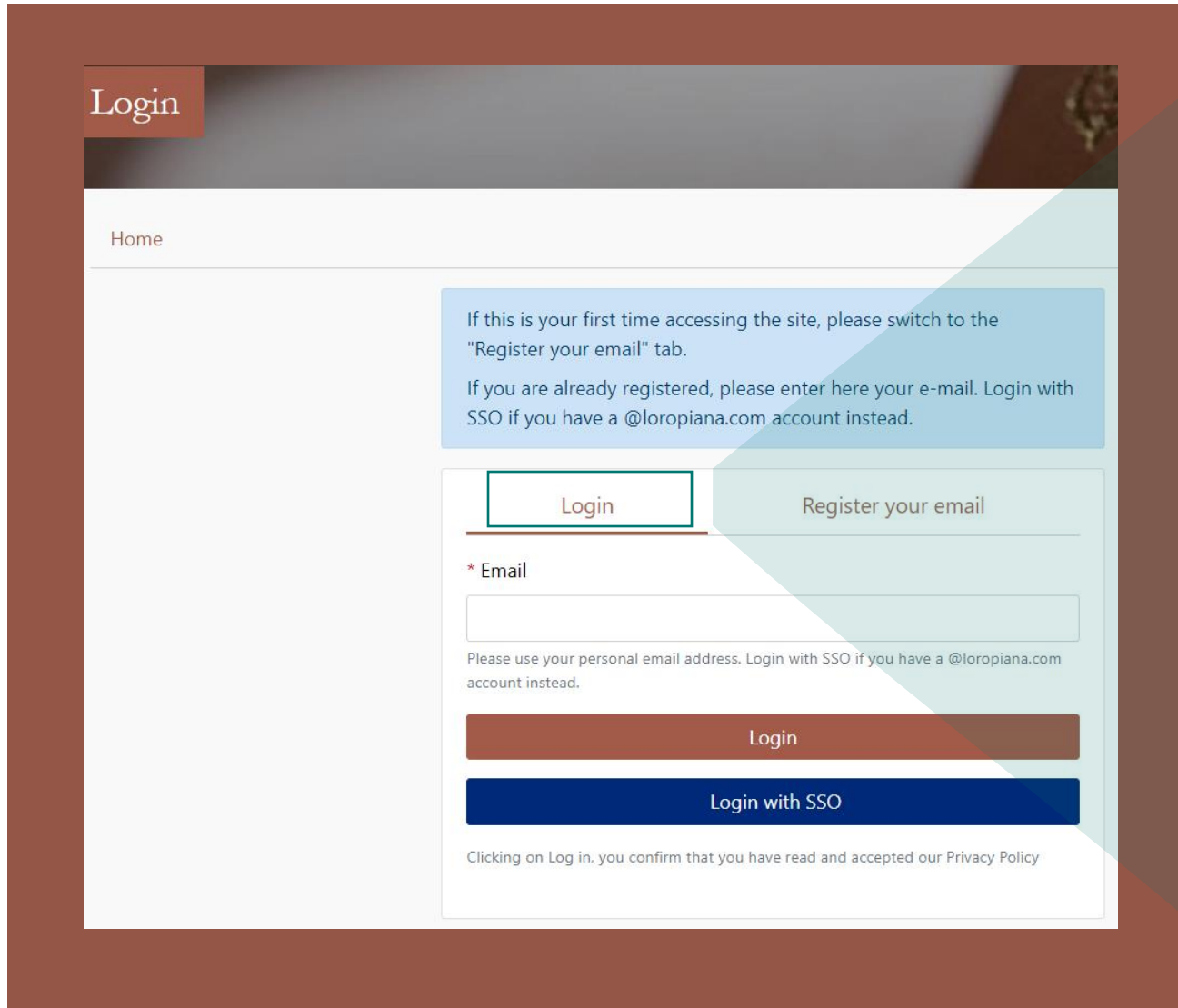
Step 2:

Login with your SSO credentials



The screenshot shows the LVMH website's login interface. At the top, the 'LVMH' logo is displayed. Below it, the word 'Accedi' is centered. There are two input fields: 'E-mail' and 'Password'. Below the 'Password' field, there is a checkbox labeled 'Ricordami'. At the bottom, there is a large black button labeled 'Accedi'.

Login 2 of 2



The screenshot shows the Loro Piana login page. At the top left, there is a 'Login' button. Below it, a 'Home' link is visible. A blue informational box contains the following text: 'If this is your first time accessing the site, please switch to the "Register your email" tab. If you are already registered, please enter here your e-mail. Login with SSO if you have a @loropiana.com account instead.' Below this box, there are two tabs: 'Login' (which is selected and highlighted with a red border) and 'Register your email'. Under the 'Login' tab, there is a form with a label '* Email' and an empty text input field. Below the input field, a note states: 'Please use your personal email address. Login with SSO if you have a @loropiana.com account instead.' At the bottom of the form, there are two buttons: a red 'Login' button and a blue 'Login with SSO' button. At the very bottom, a small line of text reads: 'Clicking on Log in, you confirm that you have read and accepted our Privacy Policy'.

Step 3:

If you are NOT able to Login via SSO and you have already registered your email you choose the «Login» option

Step 4:

Insert the email you have associated to your account during the registration and click on «Login»

Step 5:

You are going to receive an email with a link in it. Clicking on it you will be redirected to the Just For You Site where you can insert the password you have set during the registration phase

Dear User,

We received a request to generate an authentication link associated with this email address. Please click the link below to go to authentication page.

<https://development-ity.loropiana.com/it-it/authenticate?Token=0eSeabc4c8c2c6a9d6b02c9ea9af1b7d664891574de8cf8&email=dcollautti@40alpenite.com>

If clicking doesn't seem to work, you can copy and paste the link into your browser's address window, or retype it there. We will give instructions for resetting your password. Note that this link is only active for a short period of time.

For security purposes, this link will expire in 30 minutes or after you reset your password.

This is an automatically generated email, please do not reply.

* Password

[password dimenticata?](#)

Accedi

3. T&C



Termini e Condizioni



GENERAL TERMS OF SALE

It is strictly forbidden to disclose the username and password set by employees to access online sales.
Employees are allowed to purchase a maximum total of 10 items with a limit for the following categories:

- Bags: 2 items
- Boots: 2 items
- City: 2 items
- Hats: 2 items
- White Sole: 2 items

For all the other categories it is possible to purchase a maximum of 2 items of the same model/color.

Once an order has been placed it can no longer be changed.

Please note that employees cannot use the Clothing Allowance for online sales.

PAYMENT

It is possible to finalize the payment with the credit card to confirm the order. The actual withdrawal of money will take place only at the moment of the order processing.

PICK UP ORDER

It is possible to pick up the orders only after the referent of the selected collection point will send you the e mail.

In case you are not able to pick up the order within the preset times, it is possible to download the proxy form directly on the purchasing platform.

EXCHANGES AND RETURNS

Conditions for returns:

- Items must be returned within **14** calendar days after delivery. Failure to request within this preset time will preclude the possibility of return.
- It is possible to return one or more items **only once** for each single order
- Items must be returned in the same condition in which they were sent:
 - Items must not be used
 - Tags attached to the item at the time of purchase must not be removed (otherwise the return will not be accepted), and all items must be in their original packaging
- The refund will be processed with the same payment method used during the purchase prior quality control of the returned item

You cannot exchange purchases for a different item, or for a different colour or size.

The return request must be done by the buyer through the purchasing platform and later it is necessary to contact the referent of the collection point for the physical return.

For further information please write to justforyou@loropiana.com

In order to be able to reach the checkout you have to accept the T&C that are displayed just after the first login for each selling event. If you are not going to accept them you can re-open the T&C modal directly in the cart

Your Cart

Continue Shopping

3 Items

Please accept the [Terms and Conditions](#) for this event to complete your order.

KRISTIN SANDAL LAMBSKIN



Color: Hemlock
Size: 36
In Stock
[Edit](#)

Each

€ 70,00

Quantity

3

Total

€ 210,00

Sales Tax

€ 37,87

Estimated Total

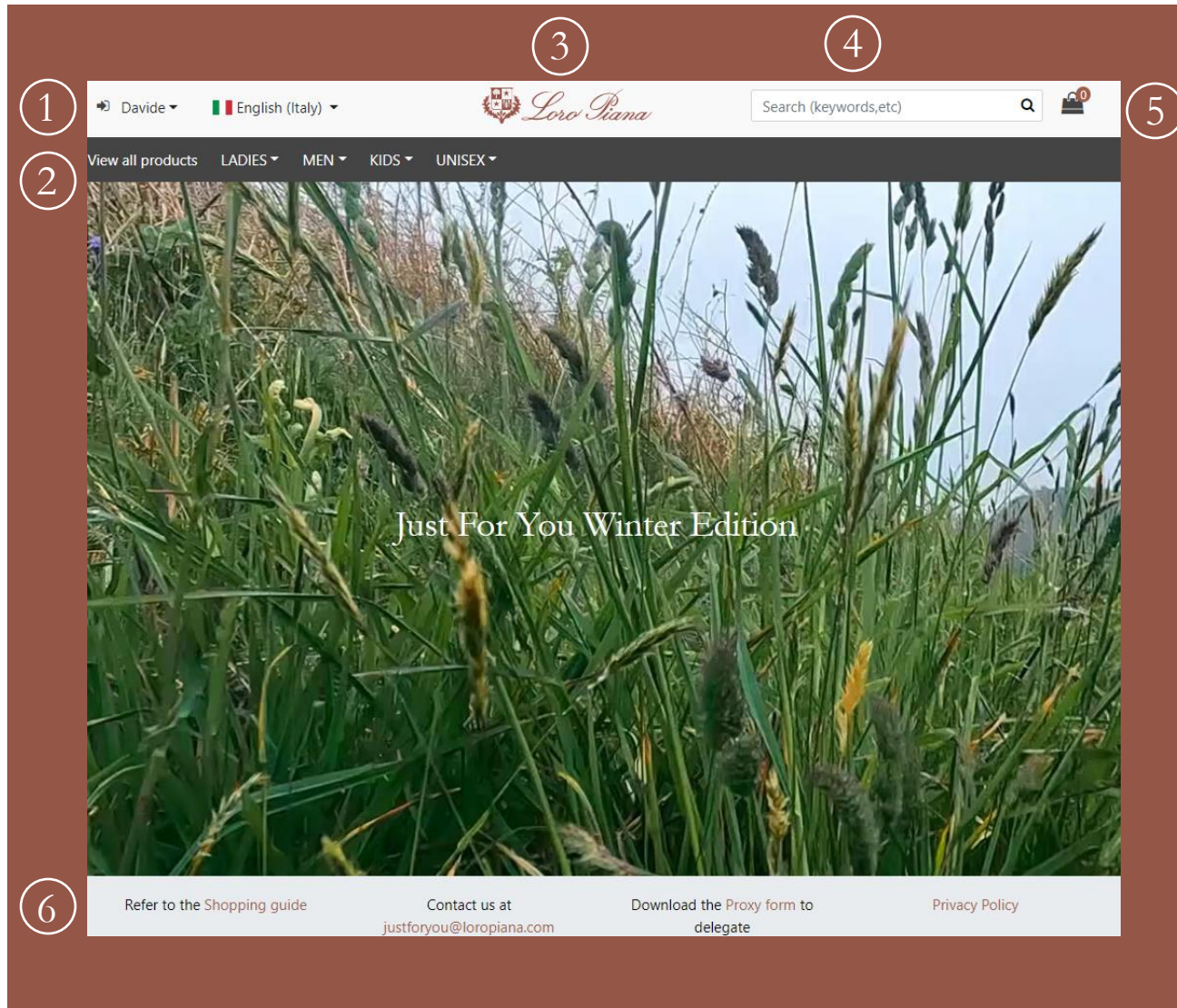
€ 210,00

[Checkout](#)

4. HOMEPAGE



Homepage navigation

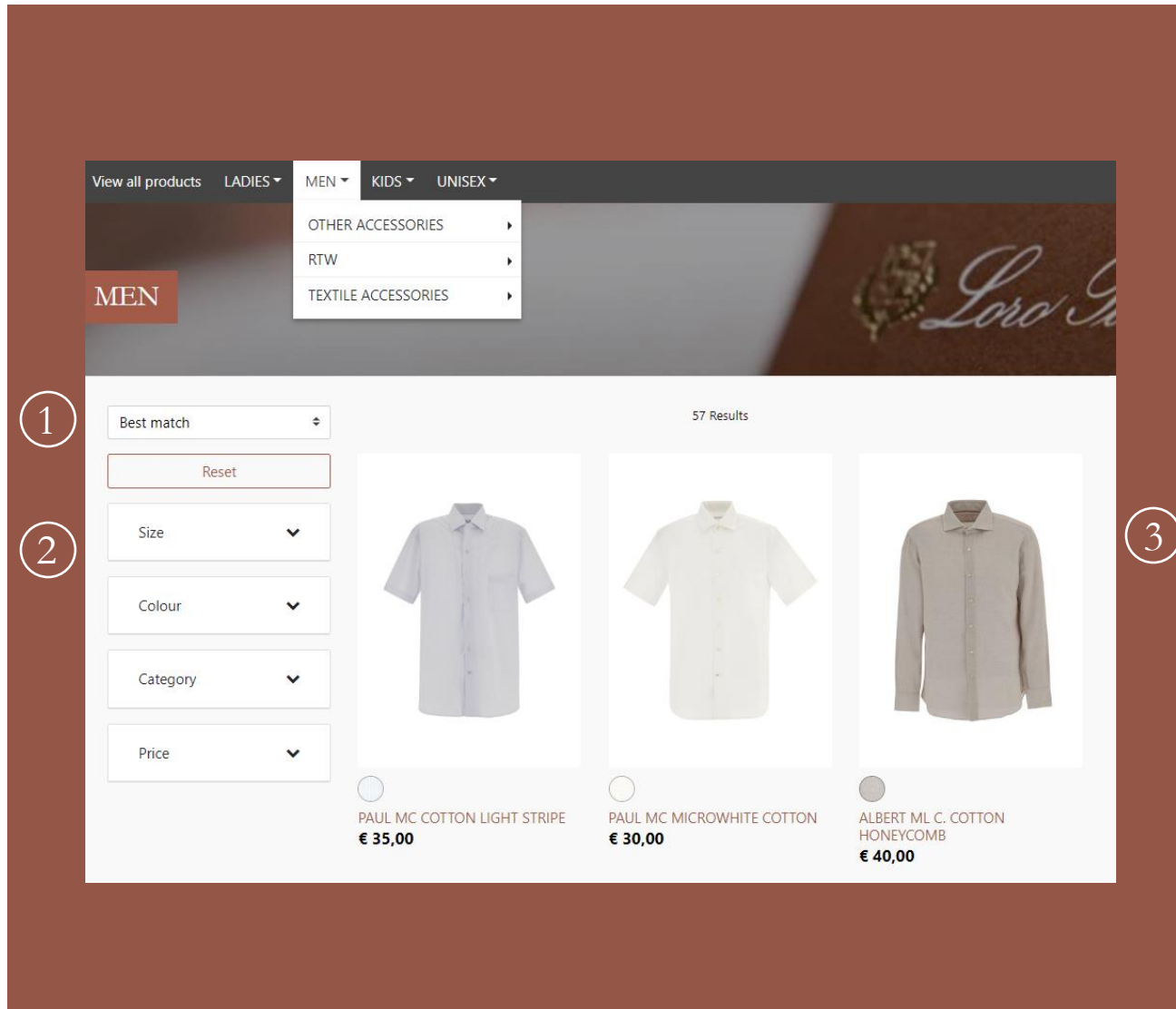


- ① **Personal area** section to be used to reach:
 - The personal area
 - The orders listing page
 - The Logout option
- ② **Menù** to be used to reach the products listing pages
- ③ **Loro Piana logo** to be used to come back to the homepage
- ④ **Search** section to be used to look for a specific product
- ⑤ **Cart Icon** to reach the cart page. Hovering on it the mini-cart is opened
- ⑥ **Footer** section to be used to reach the following options:
 - Shopping guide document
 - To contact the support
 - Proxy form
 - Privacy Policy document

5. PLP



PLP - Products Listing Page



- ① Sorting section
- ② Filters section
- ③ Products List

6. PDP



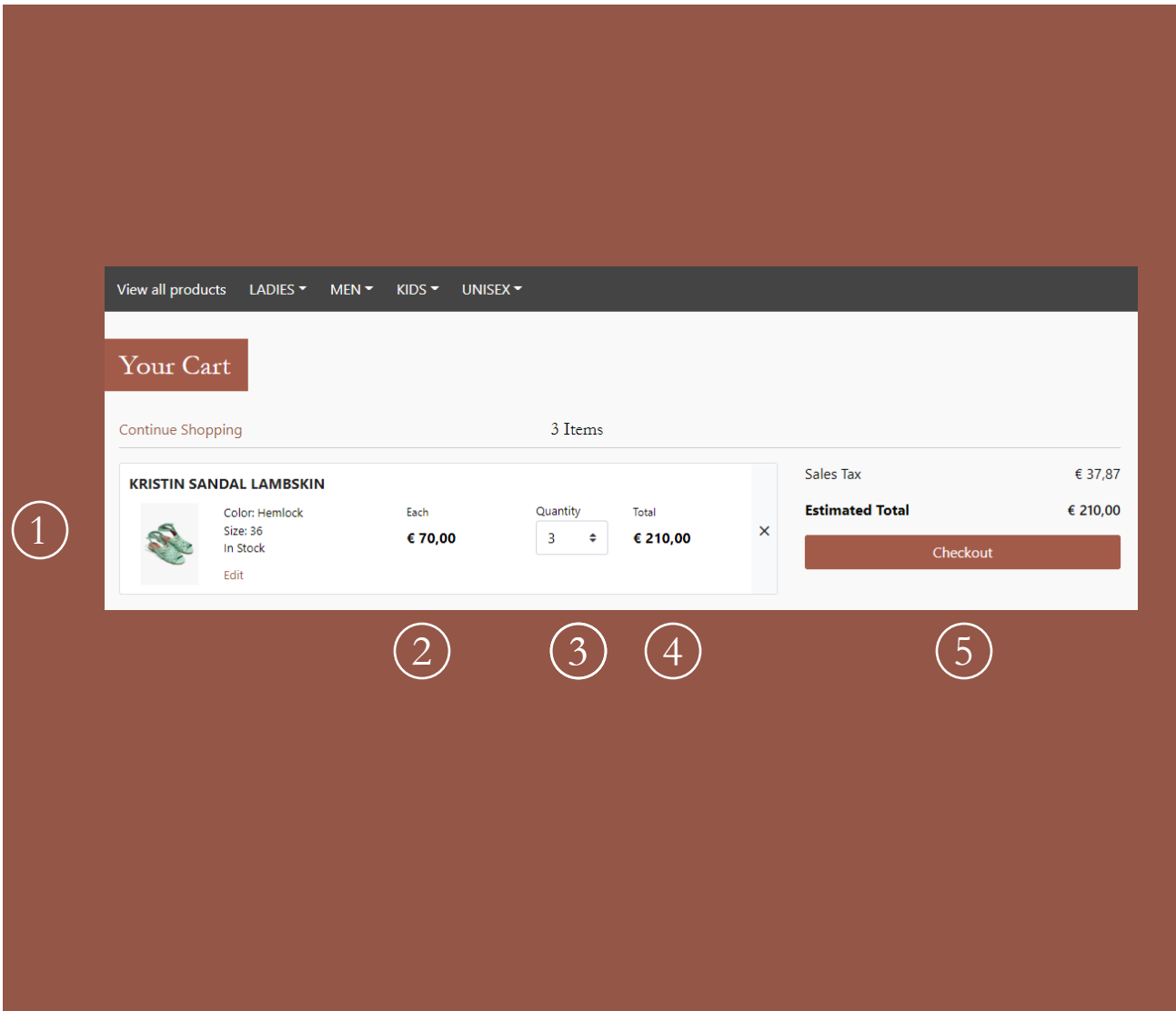


- 4

7. CART



Cart



- 1 Product details
- 2 Price per single quantity
- 3 Quantity for the specific product
- 4 Total price
- 5 Go to checkout call to action

8. CHECKOUT



Checkout 1 of 3



Checkout

Back To Cart

Customer

Customer Information:
dcollautti@alpenite.com

Shipping

- ☐ Borgosesia via XXV Aprile
- ☐ Borgosesia via per Valduggia 22
- ☐ Capri
- ☐ Fidenza Village Outlet
- ☐ Firenze
- ☐ Forte Dei Marmi
- ☐ Ghemme
- ☐ Impruneta
- ☐ Leccio Outlet
- ☐ Malpensa Airport T1
- ☐ Mede
- ☐ Milano La Rinascente
- ☐ Milano Montenapoleone
- ☐ Milano uffici
- ☐ Noventa Di Piave Outlet
- ☐ Porto Cervo
- ☐ Porto Sant'Elpidio

Order Summary


Subtotal € 210,00

Sales Tax € 37,87

Total € 210,00

3 Items € 210,00

KRISTIN SANDAL LAMBSKIN

 Color: Hemlock
Size: 36
In Stock

Each	Quantity	Total
€ 70,00	3	€ 210,00

- ① Customer email recap
- ② Collection point selection
- ③ Order price recap
- ④ Order detail recap

Checkout 2 of 3

①


Payment

Billing Address

Davide Collautti via vittorio veneto 41 Padova PD 35142

Update Address


Add New

*Phone Number 

3294944417



②

☒  Credit Card

Card number

1234 5678 9012 3456

Expiry date

MM/YY

CVC / CVV

3 digits

Name on card

J. Smith

☐  PayPal

Next: Place Order

①

Billing address. You can:

- Create a new billing address
- Update an existing address
- Add a new address

②

Payment step. You can pay with:

- Credit Card
- Paypal

Checkout 3 of 3



1

2

3

Back To Cart

Customer

Customer Information:
dcollautti@alpenite.com

Shipping

Edit

Picking up From:
Venezia
SAN MARCO ASCENSIONE 1301
VENEZIA VE 30100

Payment

Edit

Billing Address:
Test User
Via Gaetano Airaghi, 125
Milano MI 20153
dcollautti@alpenite.com
3294944417

Payment:
Visa
*****1111

Place Order

4


5

Order Summary

Subtotal € 210,00
Sales Tax € 37,87
Total € 210,00

3 Items € 210,00

KRISTIN SANDAL LAMBSKIN

Color: Hemlock
Size: 36
In Stock

Each	Quantity	Total
€ 70,00	3	€ 210,00

- 1 Customer email recap
- 2 Shipping info recap
- 3 Billing info and payment recap
- 4 Order detail recap
- 5 Order confirmation call to action



THANK YOU

